



EXCHANGE/RETURN POLICY

RETURNS AND EXCHANGES:

We want you to love your game room/furniture items. If you are not completely satisfied with your purchase you may return the item within 7 days of receiving it for exchange or credit ONLY (excludes custom orders). Item must be in its original packaging and in perfect, unused condition. Sorry, shipping costs will not be refunded and a 15% restocking fee will be deducted from return.

SPECIAL ORDERS RETURN POLICY:

Special orders are final sales and cannot be cancelled, returned or exchanged after 3 days from the original date of purchase. Purchases from our inventory may be exchanged within one (1) week of the date of purchase either for another piece or for store credit.

SPECIAL ORDERS ARE NOT RETURNABLE:

Regular orders can be returned within 7 days of receipt in their original packaging and the client is responsible for returning the item(s). Credit issued will not include original shipping and insurance charges and restocking fees. We reserve the right to not accept a return and may require a re-stocking or repair fee if the item has been at all damaged or worn. While our policies are firm for obvious reasons, we will do everything we can to work with you and make sure your experience with is positive.